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Application No. 10/002,744  
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2153

Examiner : Glenton B. Burgess

**INFORMATION DISCLOSURE STATEMENT**

MS AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a form PTO/SB/08A listing the particulars of five U.S. publications which were cited by the Examiner in related application Serial No. 09/813,209.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after issuance of a first Office Action).

Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

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Date of Deposit: May 9, 2005

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

N. Sahadeo  
Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached